

## Technical requirements

Please use the software recommended below so your experience in the Learning Place is trouble free.

### Recommended browsers

- Internet Explorer 11+
- Chrome 36+
- Edge 20+
- Firefox 30+
- Safari 6+

**eLearn users:** Visit the [Blackboard Browser Checker](#) to check your browser is supported in *Blackboard Learn with Original experience*.

### Screen readers

For the best experience with screen readers see the recommendations below:

- Firefox and JAWS on Windows  
**Note:** Firefox (69.0) does not support Equella or CAMS
- Safari and VoiceOver on MacOS

### Java and other browser plugins

- Enable Java  
JRE Versions 7 and 8 are the recommended versions for features that depend on Java. JRE Version 6 may work but users may experience unexpected behaviour.
- Javascript supported
- Cookies enabled
- Pop-up blockers disabled

### Browser plugins and applets

Some tools and resources throughout the Learning Place utilise the following browser plugins/applets.

- Latest Adobe Flash Player
- Microsoft SilverLight (for MediaSite video streaming)

Firewalls, antivirus, antispam and anti-malware programs **may** affect connectivity to Education Queensland applications and systems.

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